Students Only
Multifactor Authentication (MFA)

Why We Recommend MFA

You're making a great choice by activating Multifactor Authentication on your account. You might not realize it, but the bad guys can use little nuggets of information they collect about you to piece together details of your life that they really shouldn't have. MFA ensures that it's really you accessing your data by adding a verification step to your usual username and password, and forces you to verify who you are. Your mobile phone becomes a powerful tool to protect your VCC student data.

Let's Get Started!

Step 1— Visit the Apple App Store or Google Play Store and install the Microsoft Authenticator App to your mobile phone
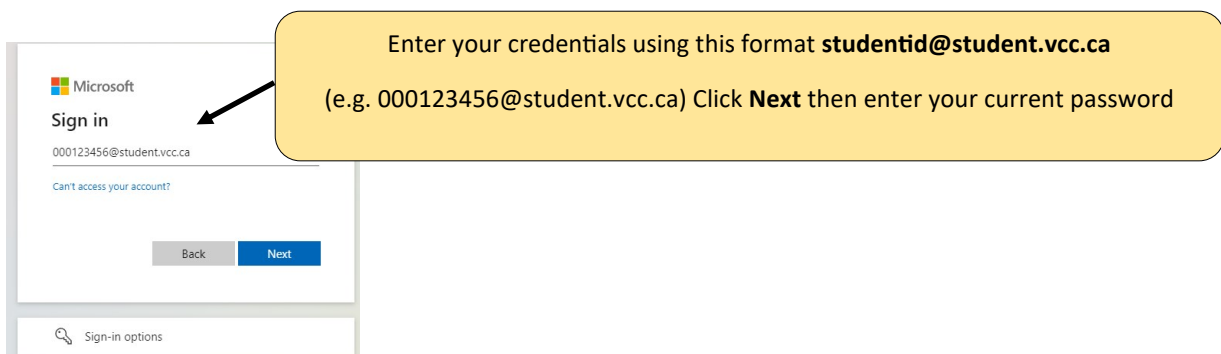
Microsoft Authenticator

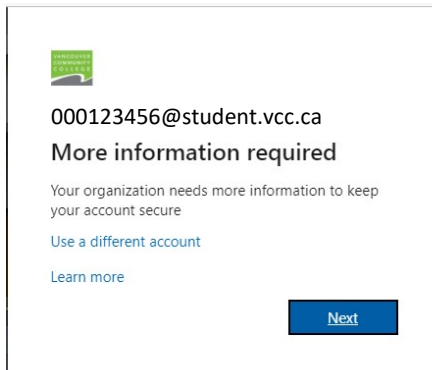**Use a PC or Laptop for the next steps, keep your phone handy as it will be needed.**

Step 2 — Navigate to **https://myaccount.microsoft.com**

Step 3 —Sign-in with your student credentials and current password (see example below)

Enter your credentials using this format **studentid@student.vcc.ca**

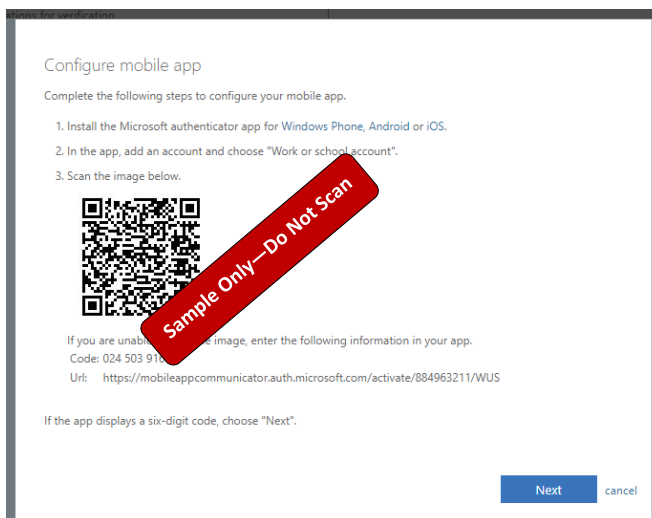(e.g. 000123456@student.vcc.ca) Click **Next** then enter your current password

Microsoft

Sign in

000123456@student.vcc.ca

Can't access your account?

Back   Next

Sign-in options

Step 4 —You will now be presented with this screen, click **Next**

000123456@student.vcc.ca
More information required
Your organization needs more information to keep your account secure

Use a different account

Learn more

Next

Step 5 —**Complete the Additional Security Verification form**—*This is where you choose how you receive your MFA requests*—*VCC highly recommends using the Mobile App option.*

Additional security verification

Secure your account by adding phone verification to your password. View video to know how to secure your account

Step 1: How should we contact you?

Mobile app

How do you want to use the mobile app?
- ○ Receive notifications for verification
- ○ Use verification code

To use these verification methods, you must set up the Microsoft Authenticator app.

Set up   Please configure the mobile app.

Use this option to have a "Approve" or "Deny" push notification appear on your mobile phone.

Use this option to have a 6 digit code presented on your mobile phone which you will then enter on your computer

Next

Step 6 —Use the **Microsoft Authenticator** app on your mobile phone to **scan the QR code** presented on your computer screen

Configure mobile app

Complete the following steps to configure your mobile app.

1. Install the Microsoft authenticator app for Windows Phone, Android or iOS.

2. In the app, add an account and choose "Work or school account".

3. Scan the image below.

Sample Only—Do Not Scan

If you are unable to scan the image, enter the following information in your app.
Code: 024 503 910
Url: https://mobileappcommunicator.auth.microsoft.com/activate/884963211/WUS

If the app displays a six-digit code, choose "Next".

Next   cancel

Step 7 —Wait for the QR code validation to complete, press NEXT. The Authenticator app will now prompt you with a 2 digit code which you should enter into your authenticator app

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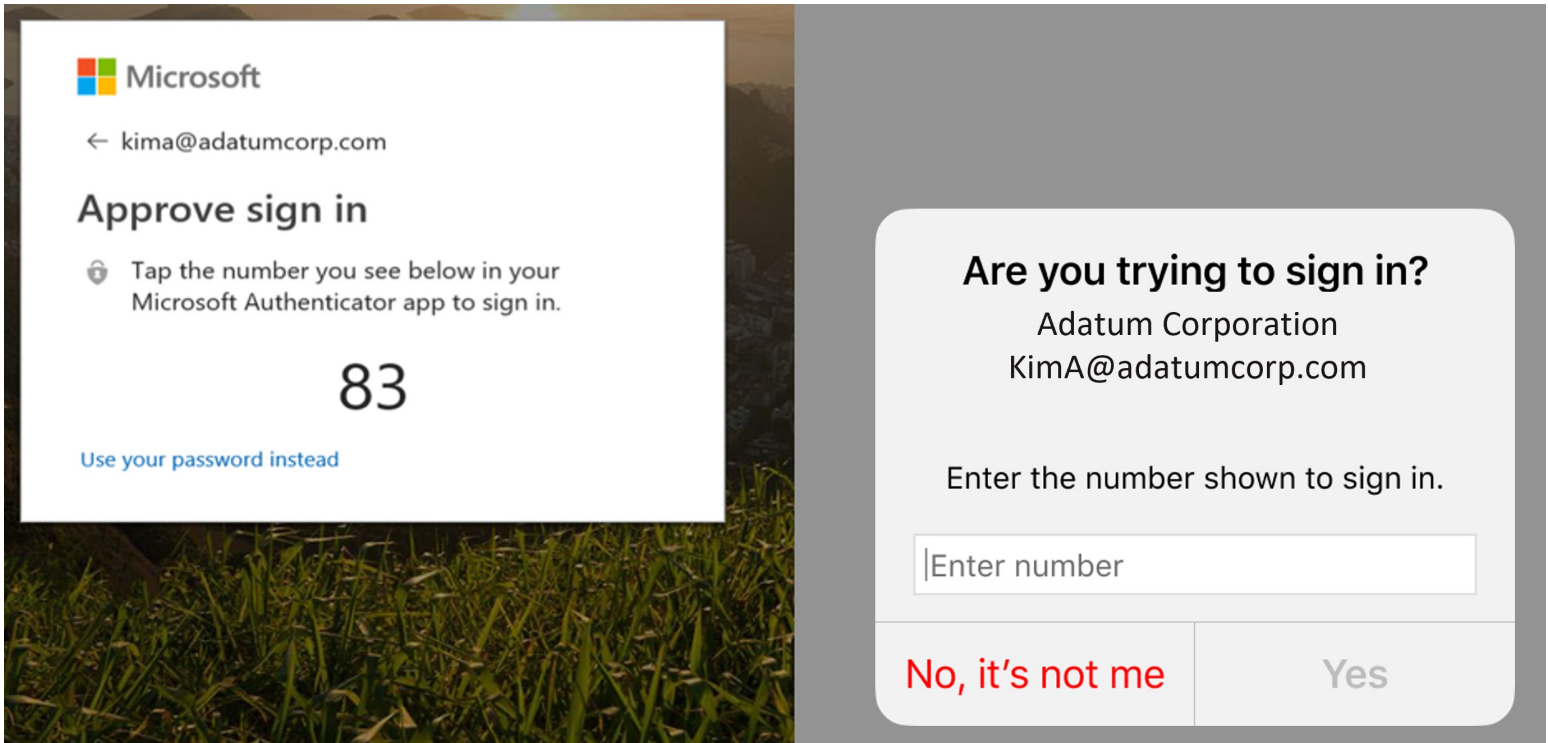
That's it, you're done!

Questions? Contact the VCC Help Desk—604 443 8700—helpdesk@vcc.ca